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Checklist for our hotel guests

- September 6th, 2021 -

1. What do I need for my overnight stay?

- Submission of a **negative Corona rapid antigen test** or *PCR-test* (not older than 48 hours). The test must be done BEFORE start of the journey (means: at the starting point of your journey).
- Complete vaccinated (2 vaccinations and at least 14 days after the second vaccination) and recovered people do not have to show a negative test. To proof that you're a complete vaccinated or recovered person you got to show us your vaccination- or recover-certificate (positive *PCR-test* result, at least 28 days ago and not more than 6 months).
- **Children** under 7 years of age, as well as underage students who are regularly tested in school, are exempt from this rule. A one-time proof from the school that the students are regularly tested is sufficient.
- Inform yourself before the trip about the current situation in your holiday region and your place to stay (hotel).

2. For an overnight stay with more than 72 hours the following applies:

- Submission of another **negative Corona rapid antigen test** or *PCR-test* once after 72 hours from the time of arrival at the hotel reception.
- Children under 7 years of age, as well as underage students who are regularly tested in school, are exempt from this rule. A one-time proof from the school that the students are regularly tested is sufficient.

3. What should be considered before visiting our restaurant as a hotel guest?

Indoor in our Fischers Fritz restaurant

- Daily 12:00 pm to 02:00 pm and 05:45 pm to 09:00 pm (until 08:30 pm you can order a 3-course menu, after this time it is just only one course possible)

In the **bar** daily 11:00 a.m. to 11:00 p.m. (the bar menu is valid)

- **All unvaccinated persons**, including hotel guests, must submit a **negative** antigen rapid test (not older than 24 hours) or a PCR test (not older than 48 hours) to visit our indoor catering (lunch and dinner!).
- Observe existing contact restrictions: a maximum of 25 people from different households, children and young people (under 14 years of age) from the respective households are not counted, as are those who have been completely vaccinated and recovered.
- Registration with address data (Luca app or contact form)
- Please wear an FFP2-mask or medical mouth-nose protection till you're seated.
- In our restaurant, our air conditioning and an air purification device ensure sufficient air exchange.
- **A table reservation is necessary in any case.** This can be done by phone: 0431 5331-435 or at the hotel reception.

Outdoor, on our terrace daily 11:00 am to 9:00 pm.

- No test necessary.
- Pay attention at the current contact restrictions: max. 25 people from different households
- Registration with address data (Luca app or contact form)
- Wear an FFP2-mask or medical mouth-nose protection till you're seated.
- **A table reservation is necessary in any case.** This can be done by phone: 0431 5331-435 or at the hotel reception.

Please note that our indoor and outdoor catering is closed from 11 p.m.

Our tip: Download the Luca app free of charge to your mobile phone in advance to avoid unnecessary waiting times.

All current information for visiting our restaurant for external guests can be found at www.hotel-birke.de/corona.

4. General information

If you have symptoms of illness that could indicate a possible corona infection, a stay with us is unfortunately no longer possible. You are obliged to inform us of this immediately.

- All co-hosts wear mouth-to-nose coverage in the public areas* of the hotel and keep a minimum distance of 1.5 m. Please understand that our employees greet you without physical contact.



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Test obligation for co-hosts

- All co-hosts with guest-contact must do a *Corona rapid antigen* test every 72 hours.

Minimum distance

- Please make sure that you always keep the minimum distance of 1.5 m in all areas.
- Please only use the passenger lifts with the people who you are traveling with or use the stairs.
- Also observe the prescribed minimum distance of 1.5 m in the toilets and therefore only enter the toilet area on your own.

Mouth-nose-protection

- In the public areas, such as the reception, the hallways and when entering and leaving the restaurant, you must wear a mandatory qualified mouth- nose-cover based on current regulations.

Hygiene & disinfection

- In all areas we regularly disinfect handrails, door handles, work surfaces, elevators, changing rooms, toilets etc.
- You will find disinfection dispensers in many public areas. Central areas in the hotel are disinfected several times a day.
- There is regular ventilation in all areas.

Public toilets

- For a safe stay and to minimize the risk of infection for guests and our team, please enter the public toilets on your own.

Reception

- Please note the markings for minimum distances in front of the reception and wear your mask in this area.
- *Acrylic glass panes were attached to the reception desk for protection, co-hosts are not wearing a mouth-nose-cover.
- Please provide correct and complete contact details.
- Please pay cashless if possible.
- Please understand that we send the invoices to you preferably by email. We would be happy to prepare your invoice the evening before your departure.

Rooms

- **For a safe stay and to minimize the risk of infection for guests and our team, we will clean the rooms daily at your request.** Please **let our reception know before 08:00 pm** if you would like to have your room cleaned up the following day.
Just need a towel-swap? Please also inform our co-host at the reception.
- Please always ventilate your hotel room well after leaving.

Breakfast times

- **We offer different periods for breakfast buffet:**
Mo.-Fr. 06:30-07:15, 07:15-08:00, 08:00-09:00, 09:00-10:00
Sat.-Sun. 07:00-08:00, 08:00-09:00, 09:00-10:00, 10:00-11:00 am - please show up at 10:00 am at latest and register your preferred time **at our hotel reception before 08:00 pm** the day before, so that waiting times are avoided.
- If you like to have a packed lunch box, we will be happy to provide you one. Please let the reception know by 08:00 pm the day before.
- **Due to low capacity, we reserve the right to use a served breakfast if required. You will receive a notification as soon as possible from our reception.**

Spa and wellness area

- Our treatment area with a selection of massages and cosmetic treatments is open.
- Daily from 10:00 am-07:00 pm.
- Bookings at Birke-Spa.de or phone: 0431 5331-470
- In the current situation, we charge a hygiene surcharge of EUR 6.00 per application.
 - Massages:
Baltic gold rush - Whole body massage (60 minutes, 84,00 EUR)
Gold of the Baltic - Back massage (40 minutes, 62,00 EUR)
Baltic wind - Back massage (40 minutes, 54,00 EUR)
Wavebreaker - Whole body massage (60 minutes, 79,00 EUR)
Energy flow - Foot reflexology massage (50 minutes, 64,00 EUR)
Balm fort he soul - Lumbar massage (40 minutes 59,00 EUR)
Activity source - Stick massage (Verwöhnzeit: 40 Minuten - Preis: 59,00 EUR)
 - Cosmetic treatments:
Ocean express - Facial treatment (40 minutes, 69,00 EUR)



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- Ocean depth - Classic facial treatment (60 minutes , 89,00 EUR)
- Kiel ocean breeze - Intensive facial treatment (90 minutes, 112,00 EUR)
- Young & fresh - Facial treatment with treatment (40 minutes, 64,00 EUR)
- Beautiful feet - Foot and nail care (45 minutes , 58,00 EUR)
- Beautiful hands - Hand and nail care (50 minutes, 66,00 EUR)

- o „UND GRETEL“ Make-up treatments (no courses)

Please note that all **unvaccinated persons** for applications must present an official **negative antigen test** result, which is not older than 24 hours, or a negative PCR test (not older than 48 hours), upon arrival at the hotel.

You can also perform a quick test under supervision before your application. For a test we charge 7.50 EUR fee.

During applications you must wear an FFP2 mask or medical mouth-nose protection (except for facial applications).

We are also committed to ensuring greater protection against contagion, for example through additional goggles or facial visors and regular testing of co-hosts. Our co-hosts must wear a mask of the standard FFP2, FFP3, N95, KN95, P2, DS2 or KF94.

Please let us know if you have any health restrictions or relevant special particularities.

- **Our sauna area, the swimming pool and the spa bistro are open for hotel guests.** Daily from 12:00 am - 8:00 pm.
 - o **Early swimming** is possible from 7 am to 9 am.
 - o Registration with date, time, name, address and phone number is also required here.
 - o Up to 25 people are allowed in the entire spa area (sauna and pool) at the same time. We continue to ask that you adhere to the minimum distance and adhere to the requirements.
 - o Please book an appointment for using the sauna (each time slot 25 minutes) prior to your visit to the SPA at our front desk or the spa desk.
 - o **When entering and exiting the area please wear an FFP2-mask or medical mouth-nose protection.**
 - o The changing rooms are currently closed. Therefore, please change in your room.
 - o The showers in the spa area are open.
 - o Our experience has shown that there is an increased number of guests, especially in the evening and on weekends. We recommend that you inform yourself about the occupancy at our spa before your planned visit, so that you can relax without any inconvenience.

4. Where can I do a test in Kiel and around the hotel?

At <https://bit.ly/2RK630m> and the QR code you will find a list of all test centers in Kiel and in the region and current information.



Please notice that this information is based on the current regulation of the state government. The relevant state ordinance during your stay is decisive - we therefore reserve the right to make changes and inform you directly on our website and in the hotel at short notice.

If you have any questions or requests regarding your stay, please contact us. You can reach us at any time on 0431 5331-0.